

CLAIM SERVICE — For Claim Service anywhere in U.S. or Canada, call YOUR AGENT or, using the list below, call the Claim Office NEAREST YOUR HOME.

State	*Claim Office	Call Toll Free
DC	SILVER SPRING	800-492-2709
IL	PEORIA	888-335-3743
IN	FORT WAYNE	800-892-5655
	INDIANAPOLIS	800-624-1620
MD	SILVER SPRING	800-492-2709
	HAGERSTOWN	800-533-5602
NC	CHARLOTTE	800-473-3882
	RALEIGH	800-533-3982
NY	ROCHESTER	800-333-0823
OH	CANTON	800-362-6541
	COLUMBUS	800-282-1702
	ALLENTOWN/BETH	800-322-9026
PA	ERIE	877-771-3743
	HOME OFFICE (ERIE)	800-458-0811
	HARRISBURG	800-382-1304
	JOHNSTOWN	800-241-4209
	MURRYSVILLE	800-553-3367
	PHILADELPHIA	800-821-2902
	WARRENDALE	800-922-1824

State	*Claim Office	Call Toll Free
TN	KNOXVILLE	888-922-3743
VA	RICHMOND	800-322-3743
	ROANOKE	800-533-3743
	WAYNESBORO	800-542-2250
WI	WAUKESHA	877-740-3743
WV	PARKERSBURG	800-642-1948

*Our phones answer
24 hours a day, 7 days a week!

To report your claim after hours
(5:30 p.m. to 8:00 a.m.) or on weekends,
please call your Agent or our After Hours
Claims Service

Toll Free at 1-800-367-3743

FRAUD FINDERS[®] HOTLINE
To confidentially report information
on insurance fraud activities,
Call our FRAUD FINDERS[®] HOTLINE
Toll Free at 800-368-6696.

To report an auto glass claim,
Call ERIEGlass
Toll Free at 1-800-552-ERIE

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Your Agent:

Home Office • Erie, PA 16530



CLAIMS DIRECTORY

— FOLD —

IN THE EVENT OF AN ACCIDENT OR LOSS

- Help any injured. Get names, addresses, auto license plate numbers of involved, including all witnesses.
- Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage.
- Promptly call the police if someone is injured, damage is extensive, or in case of theft. In case of "hit-and-run," you must report the accident to the police within 24 hours or as soon as possible.
- Notify your Agent or ERIE of the accident or loss.

The ERIE Is Above All In SERVICE®

If we fail to give you this promised service, please drop us a note or call us on our toll-free number and tell us about it.


 President and
 Chief Executive Officer

Your Agent:

Home Office • Erie, PA 16530



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